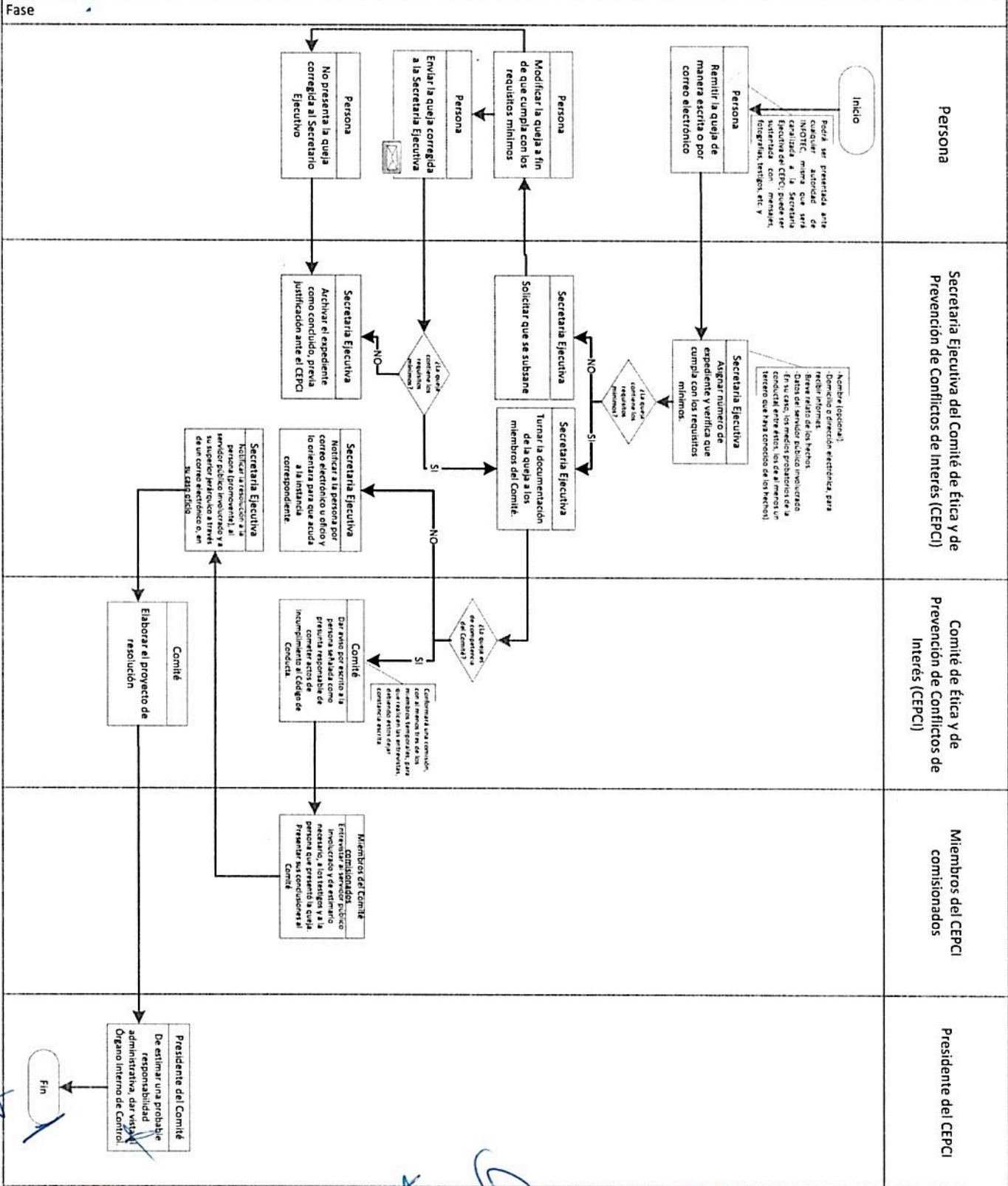


Proceso de recepción y atención a los incumplimientos al Código de Conducta



Handwritten signatures and initials in blue ink are present at the bottom of the page, including a large signature that appears to be 'Carmen'.